

Business Policies, Session Payments, Cancellations

At JamFit, we want to ensure that all participants have the best possible experience in our classes. To keep our programs organized and fair for everyone, please review the following payment and booking policies:

1. Payments for Sessions

- All sessions are paid for in advance.
- Payments must be received before the start of the session in order to secure your spot.

2. Kids' Classes

- All kids' classes must be booked in advance before attending.
- Classes must be booked consecutively for your chosen duration of 1 month (4 weeks) or 3 months (12 weeks).
- Drop-in options are not available for kids' programs.
- Your child must be registered for the full session to participate.

3. Adult Classes

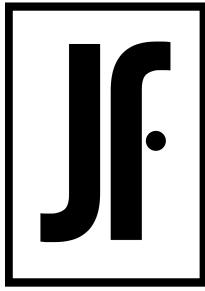
- All adult classes must be booked 1–2 hours in advance of the class start time.
- Drop-in options are not available for adult classes.
- All adult classes must be prepaid before attending.

4. General Booking & Attendance

- Bookings are confirmed only when payment has been received.
- Participants who arrive without booking and payment will not be permitted to join the class.
- Spaces are limited and are filled on a first-come, first-served basis.
- Declined credit cards may result in a fee of \$25

5. Expiry of classes

- 1 month kids classes expire 2 months after purchase
- 3 month kids classes expire 5 months after purchase
- Adult/Seniors 5 packs expire 6 months after purchase
- Adult/Seniors 10 packs expire 12 months after purchase



Cancellations

After purchase, for kids, and adult classes, you may request for a full refund up to 48 hours. After which, no refunds will be given. Please allow a minimum of 2 weeks for processing.

Makeup classes are only offered for classes missed due to a holiday that is included in fees, with 24 hours given by participants or for classes cancelled by JamFit Energy Studio.

Late cancellations of class may result in a fee of \$25

Inclement Weather- For the safety of our staff and participants, we may have to cancel classes due to weather. Conditions will be reassessed and an update will be posted on our website, Facebook and Instagram pages and a class credit for cancellations will be given

We require 100% participation from the parent during Jam w/ Me classes. Children are to be removed from the gym(s) if they cannot be controlled, or are excessively loud from yelling, screaming and/or crying. This is so as not to distract others and give you the opportunity to calm the child down in private.

JamFit cannot be held responsible for any lost or stolen items. Leave all valuable items at home.